

2020 Survey Results

Survey Response Rate

- 27.5% (69) responded within a week of the annual survey being sent
- **75% (188) responded by the due date**
- 100% (251) responded by August 31

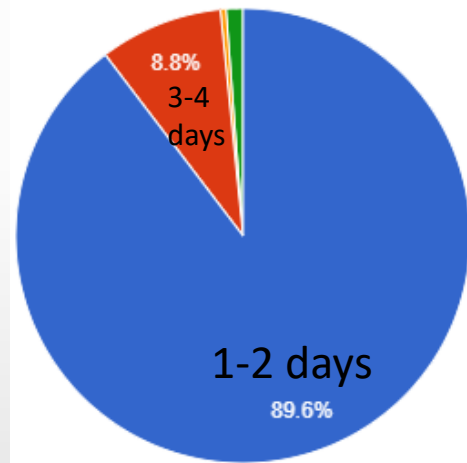
Compilation of results cannot begin until everyone responds

Importance of Surveys

- To provide DDID important and valuable feedback and direction about our work with you
- To provide information for federal grants, CMS, annual reports, and legislative requests
- Accuracy of reporting is critical

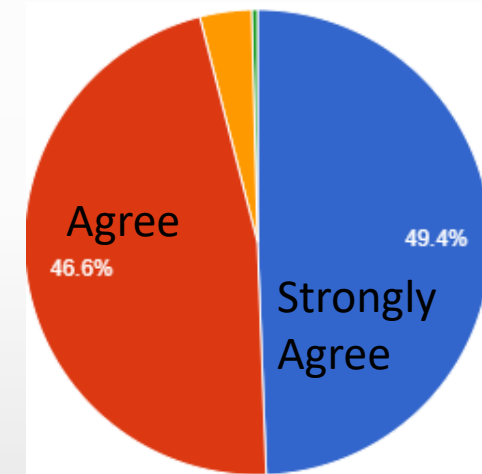
Technical Assistance

- Each response is reviewed individually
- Responses are also viewed as a whole, such as the stats regarding QA response timeframes and appropriate TA.



Response Time

Appropriate TA
96.2% Agree or Strongly Agree



- Technical Assistance areas are reviewed for possible webinar topics, revision to trainings, and assigning to QAs

TA Needed

TA Needed	#	%	TA Needed	#	%
MWMA	51	20.32%	Critical Incident Investigation	11	4.38%
Regulation requirements	36	14.34%	Training Requirement	11	4.38%
Waiver Redesign	29	11.55%	Estate or Futures Planning	10	3.98%
Billing	25	9.96%	Autism	9	3.59%
MS Final Rule	19	7.57%	HRC/BIC	9	3.59%
Incident reporting	19	7.57%	Med Admin	9	3.59%
CAP development	17	6.77%	Personnel Requirement	9	3.59%
Exceptional supports	14	5.58%	Deaf, Hard of Hearing, Deaf-Blind	9	3.59%
Community Access	13	5.18%	Supported Employment	8	3.19%
Pass Through & SSI Eligibility	13	5.18%	Person-centered/outcome-oriented goals	8	3.19%
Impact of wages on benefits	12	4.78%	Other	8	3.19%
Supported Decision Making/Guardianship	12	4.78%	Employment First	7	2.79%
Asset Development	11	4.38%	Person-centered	5	1.99%

This busy slide is the results of the technical assistance topics chosen. They are listed from the most to the least.



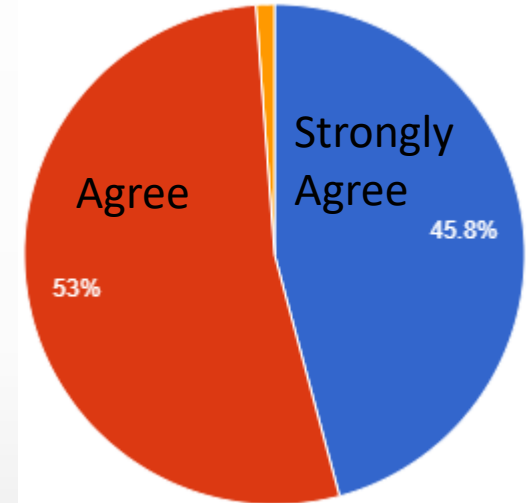
TA Resources

- A Resource Handout has been created with links to resources for each of the TA topics.
- For ease in finding the information, it is in alphabetical order.
- Save and distribute the resource document electronically so that you will be able to use it to open the links.
- If you need more technical assistance than what is provided in the document, please contact your QA.

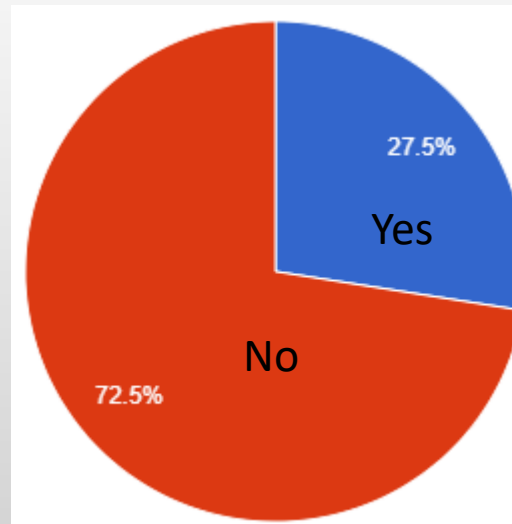
Incidents, Investigations, & Crisis

- Appropriate assistance related to critical incident reports and investigations

Appropriate TA
98.8% Agree or
Strongly Agree

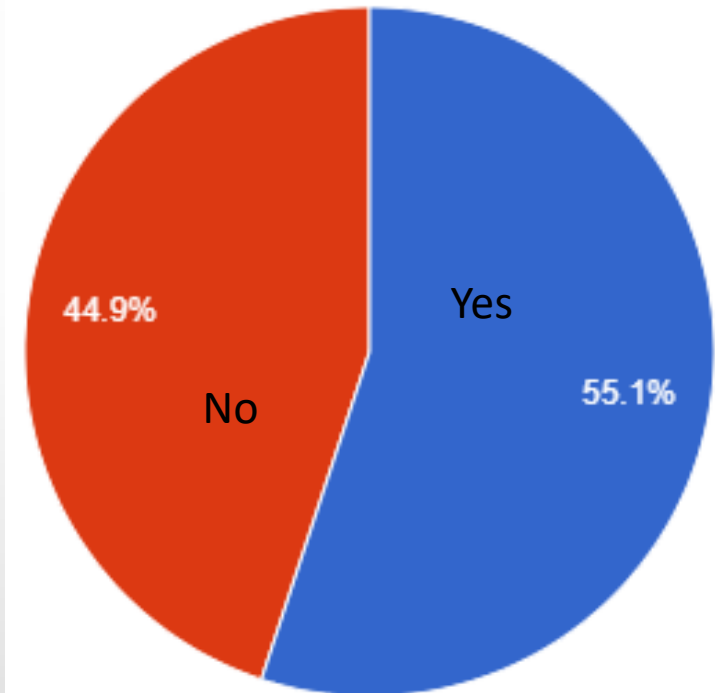


- Access Crisis Supports



Crisis Plans

- **Development of cross-system crisis plans**
 - This is of the 69 providers who stated they accessed crisis supports from a CMHC



Crisis Services Utilized

Case Management	Crisis Intervention
Psychological Evaluation	Facilitation
Assessments	Behavior Support
Emergency Respite	Resource Linkages
Residential	Person-centered Planning
Day Training	Stabilization
Personal Assistance	202A – 202B filing



CHFS

KENTUCKY
Cabinet for Health and
Family Services

TEAM
KENTUCKY

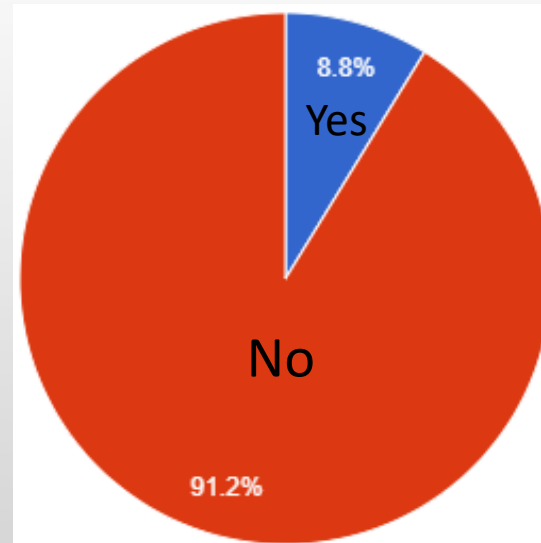
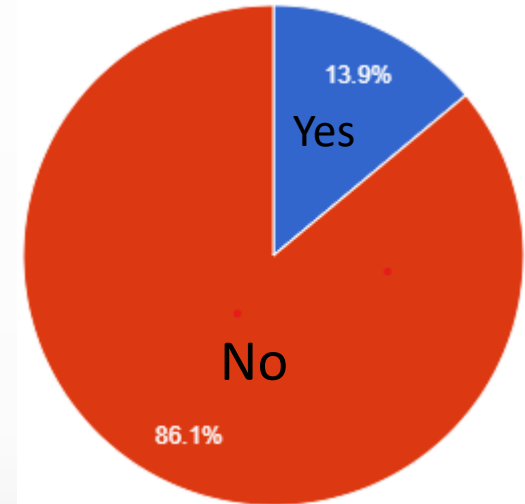
TA/Education re Crisis

- Is technical assistance or education about crisis prevention needed?



202A and 202B Filings

- Filed 202A for psychiatric admission during FY20
- Filed 202B for ICF/IID admission during FY20



Orientation to Employment

How the day training requirement for annual orientation to employment is fulfilled

- 106 - Individually with each person
- 82 - In small groups of participants
- 59 - With the person & his/her team
- 26 - With all participants at same time

Person-Centered Planning

- The responses regarding person-centered planning showed some good things happening and a lot of room for growth
- Many of the responses did not indicate involvement of the person in the person-centered planning process
- HCBS final rule regarding person-centered planning <https://www.medicaid.gov/sites/default/files/2019-12/final-rule-slides-01292014.pdf> slides 29-40
- National Center on Advancing Person-Centered Practices and Systems resources <https://ncapps.acl.gov/resources.html>
- National Quality Forum (NQF) information regarding person-centered thinking, planning, and practice <http://www.qualityforum.org/ProjectMaterials.aspx?projectID=89422>

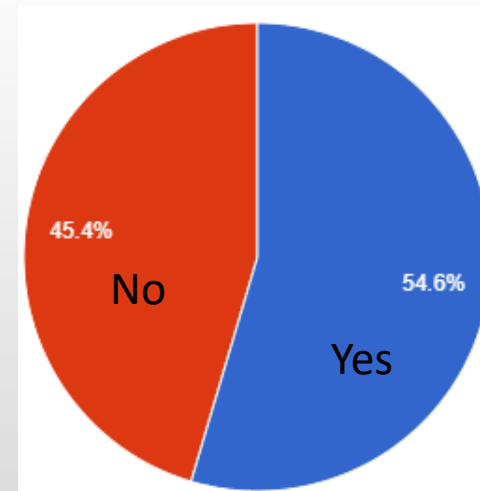
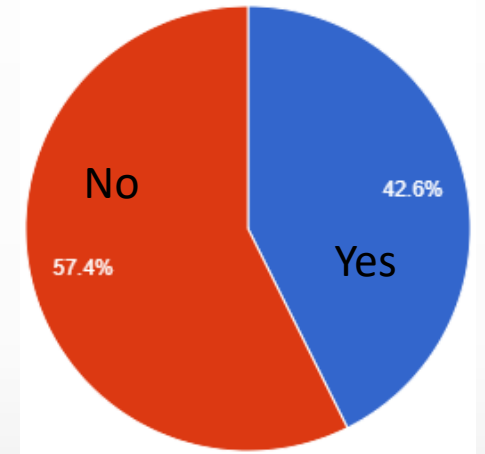
Direct Support Professionals (DSP)

- 182 of 251 providers employ DSPs
- 154 providers stated they provide the SIS to their DSPs
- 147 providers stated they provide the HRST to their DSPs

Services to Deaf/Hard of Hearing

- Provide services to anyone who is deaf, hard of hearing, or has a combined vision and hearing loss
- Interest in participating in meetings to discuss unmet needs

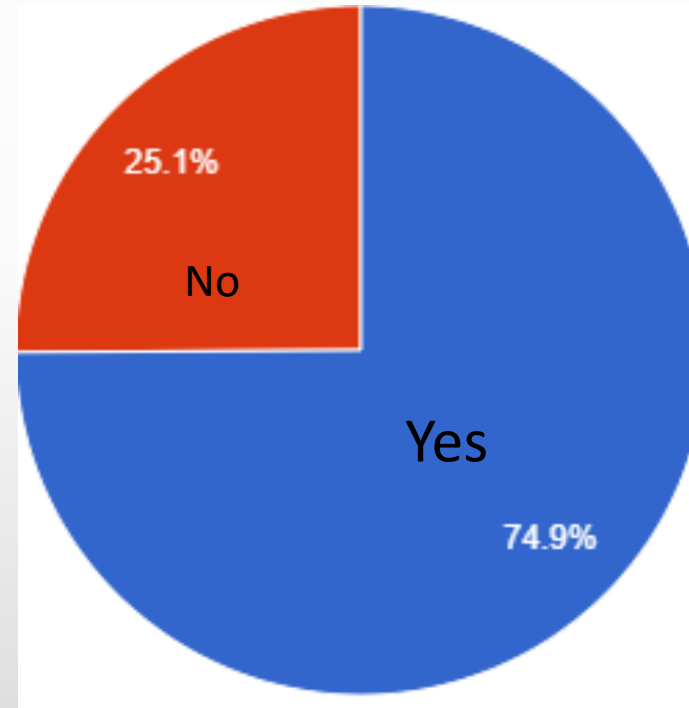
Contact Michelle Niehaus for further discussion Michelle.Niehaus@ky.gov



Services to Individuals with an Autism Spectrum Diagnosis

- Interest in participating in meetings to discuss unmet needs

- Contact Tal Curry for further discussion
talt.curry@ky.gov



HRC/BIC

- There were a number of changes provided via the survey
- Those updates have been made to the contact list maintained on the website
<http://dbhdid.ky.gov/ddid/hrcbic.aspx>
- Changes can be submitted to DDIDCertification@ky.gov as they happen so that the document is kept up to date on an ongoing basis

Employment Survey

An Employment survey was sent to case management agencies. Below are the technical assistance topics in order of what was indicated as most beneficial

- Understanding the Impact of Wages on SSI and SSDI
- Addressing Transportation Challenges
- Addressing Participants Needs for Assistance Obtaining and Maintaining Employment
- Job Acquisition with Support and Stabilization: Move toward Independence in the Workplace
- Maintaining Waiver Eligibility
- Opportunities for Post-Secondary and/or Vocational Training
- Person-Centered Job Selection: Finding the Right Job for the Participant
- Long-Term Employment Supports: Monitoring Employment and Career Management
- Job Development: Effectively Engaging Employers to Include Participants in their Employee Mix
- Managing Participant Resources
- Addressing Problems in the Workplace: Behavior or Bad Job Match?
- Addressing the Final Rule: Focusing on Services in the Community
- Mastering the Prior Authorization Process
- Addressing Supervision and Rights Issues in the Workplace:
- Preparing Participants to Enter the Workforce: Creating a Positive Personal Profile

Thank you

- Thank you very much to each of you who provided thorough and thoughtful responses!
- Your input is valuable